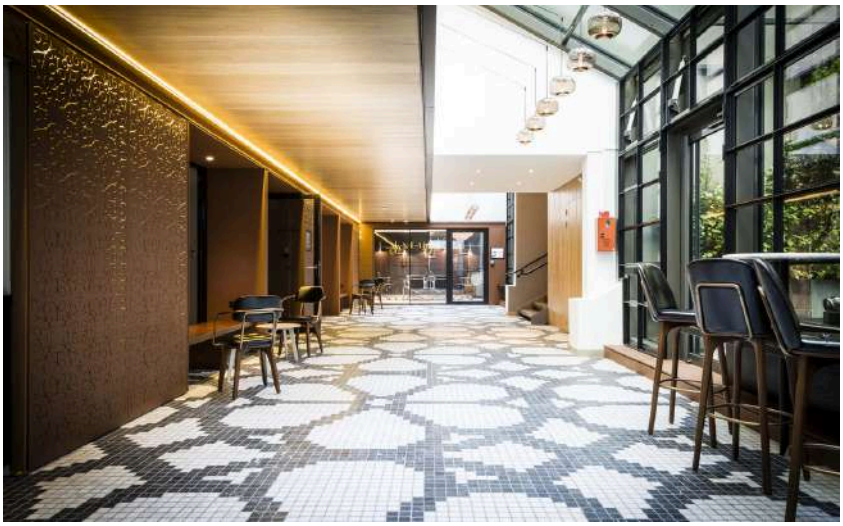












Our sustainable commitment

Novotel Paris Les Halles

PARIS LES HALLES

Like any economic activity, tourism has social and environmental consequences. According to AFP, in 2021, the hotel industry was responsible for 8% of global greenhouse gas emissions.

Since 2019, and in order to respond to the environmental challenges that have become paramount, our teams have been mobilized to build a more **sustainable and responsible** hotel industry.

This document embodies our commitment and allows us to share with you our vision, our actions and our objectives.

The commitments of Novotel Paris Les Halles are formalized by this reference document defining the objectives, principles and roles of each.

Our approach is part of a holistic approach, integrating our various stakeholders, in order to offer our clients a quality of service and a memorable stay, in accordance with our values.

Sustainable development is a reality for the Novotel Paris Les Halles. We are committed
to respect our 3 sustainable pillars:

Controlling our energy consumption
The Novotel Paris Les Halles is committed, through its organization, to managing its energy and water consumption in a reasoned and intelligent manner.

- ***Managing waste***

Novotel Paris Les Halles is committed to a continuous improvement approach to its waste management. In guest rooms, public areas, and private spaces, we take action to reduce waste and sort what does exist, ensuring its proper processing through the appropriate channels.

- ***Raising awareness among customers and employees***

Our approach is designed to be collective and collaborative. It engages all stakeholders in the company – employees, customers and partners – at their respective levels.

Following these pillars, Novotel Paris Les Halles has been assessed as meeting the Bronze Benchmark requirements of the EarthCheck Company Standard v4.1. This milestone reflects the hotel's ongoing commitment to sustainability and marks a key step towards achieving full EarthCheck Certification.

Green Key 2026 Certified



We are proud to announce that we have been awarded the Green Key label for the year 2026.

This distinction recognizes our commitment to continuous improvement and our awareness of the environmental challenges inherent in our industry. We take daily action to minimize our environmental impact by adopting a holistic approach. We constantly strive to improve our energy and waste management while remaining attentive to the well-being of our customers and employees.

We are pleased this year to be among the 3,035 French hotels certified with the Green Key label.

In France, this certification is supported by the Teragir association, which has been committed to education for sustainable development for over 40 years.

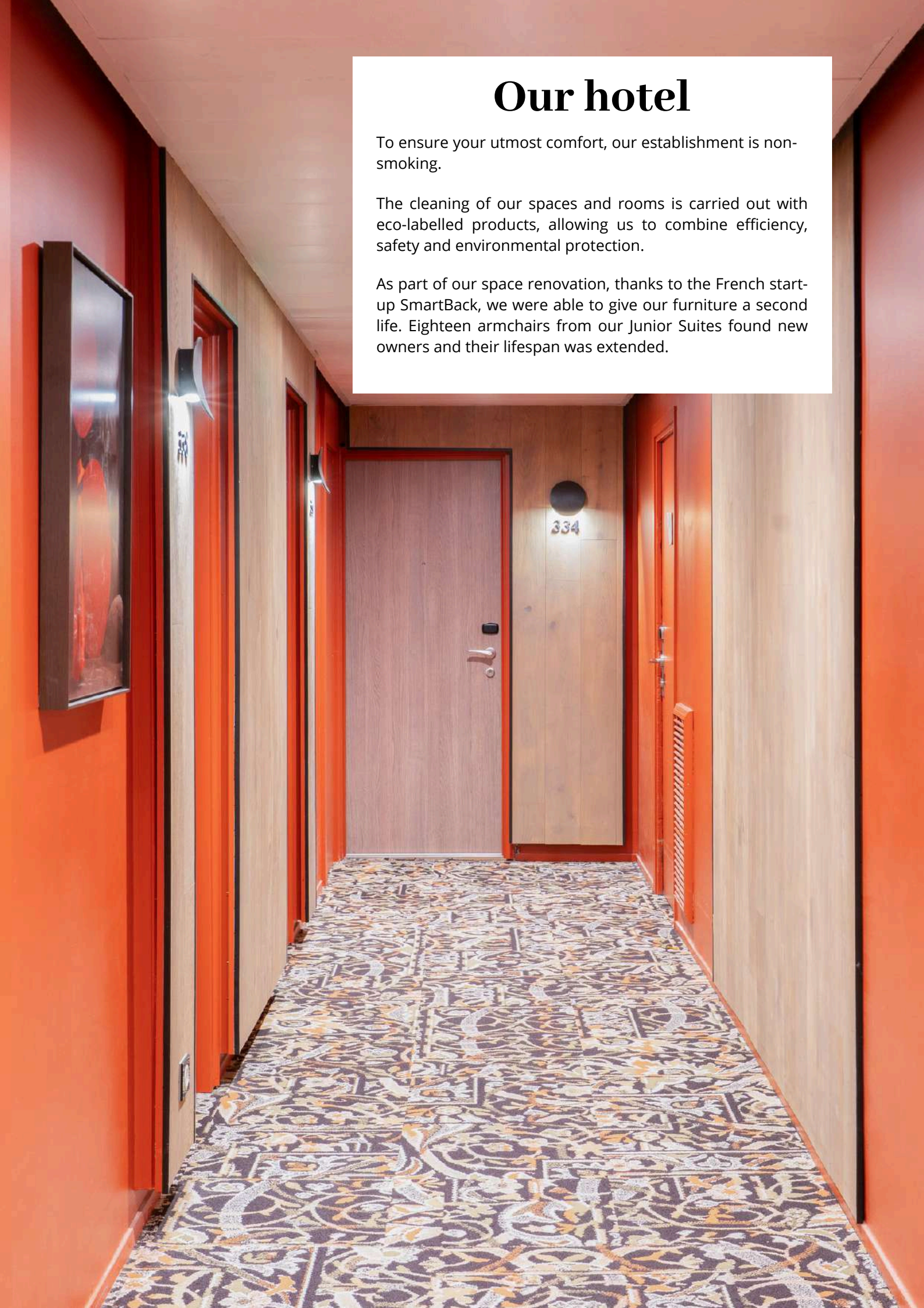
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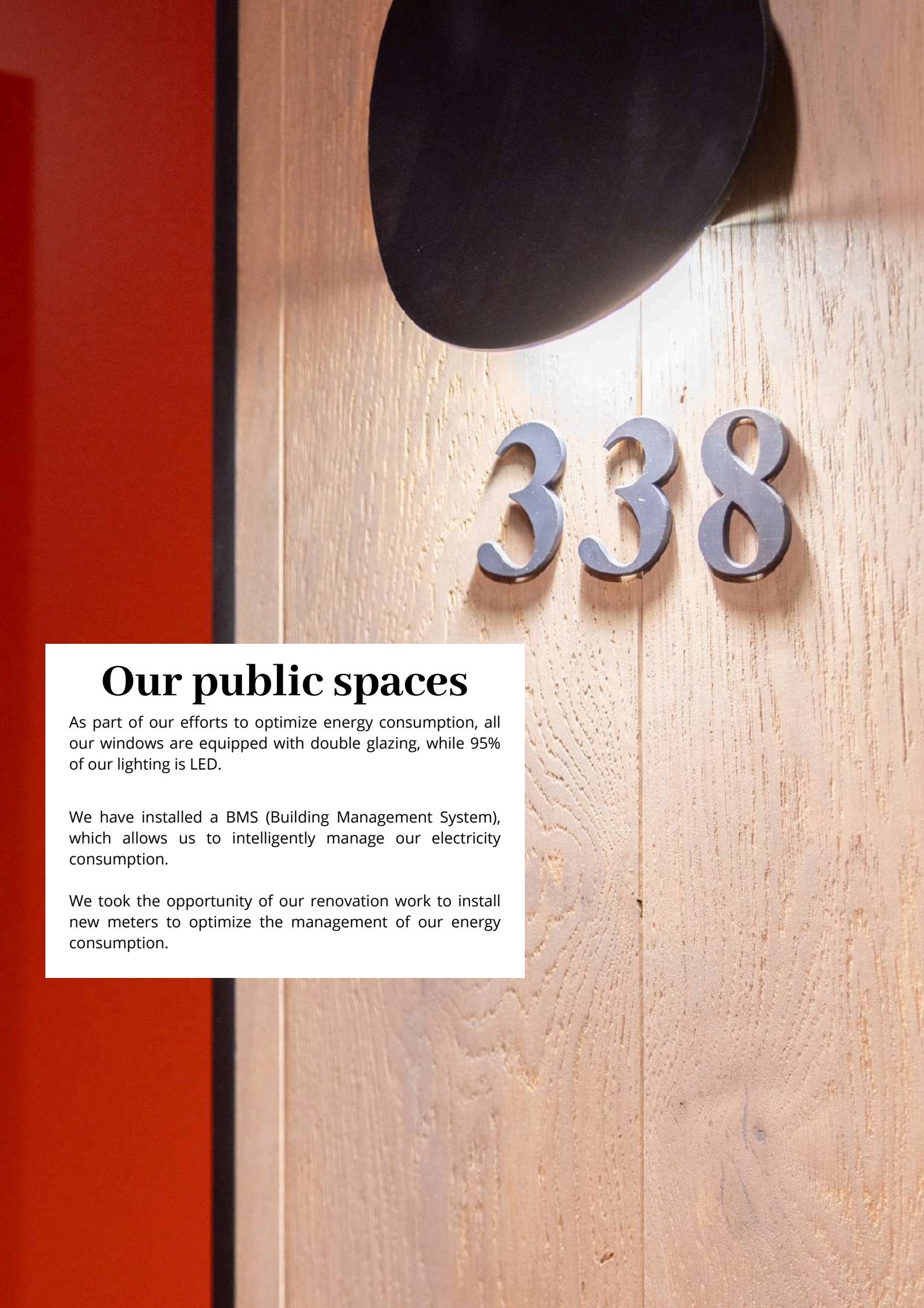
Our hotel

To ensure your utmost comfort, our establishment is non-smoking.

The cleaning of our spaces and rooms is carried out with eco-labelled products, allowing us to combine efficiency, safety and environmental protection.

As part of our space renovation, thanks to the French start-up SmartBack, we were able to give our furniture a second life. Eighteen armchairs from our Junior Suites found new owners and their lifespan was extended.





Our public spaces

As part of our efforts to optimize energy consumption, all our windows are equipped with double glazing, while 95% of our lighting is LED.

We have installed a BMS (Building Management System), which allows us to intelligently manage our electricity consumption.

We took the opportunity of our renovation work to install new meters to optimize the management of our energy consumption.



Our Private Garden

A true haven of peace in the heart of Paris, our Private Garden welcomes our guests throughout the year.

Summer and winter, our teams take care of this space while respecting our values and commitments.

Therefore, no pesticides or chemicals are used. We prefer to employ natural alternative methods, inspired by biodynamic and organic methods.

Concerned about climate change and its impact on available water resources, we significantly limit the watering of our green spaces. When watering is unavoidable, we ensure it is done under the most suitable conditions – early morning, late evening, or at night – to reduce the risk of evaporation and shock to the plants.



Our rooms

Our rooms are 100% free of single-use plastic. To achieve this, we have replaced plastic bottles with glass containers, and now offer our guests filtered water fountains installed on each floor.

The tea and coffee offered in the room are in keeping with our commitment. They are eco-labeled, because we are dedicated to offering the best to our guests and protecting the environment.

Our rooms

To promote responsible use of our water resources and to best meet the needs of our customers, bed linen and towels are changed upon request.

A similar option is offered to our guests for full room cleaning, which can be renewed upon request.

All our spaces are maintained using eco-labeled products, to ensure optimal cleaning that respects the environment and the health of everyone.



Our water features

In order to conserve Earth's limited natural resources, we have installed flow restrictors on our taps and showers. Their purpose is to optimize water flow by adding air, allowing our guests to enjoy a relaxing shower after a day of exploring Paris.

Our hygiene products

To combine comfort, sensory pleasure, and respect for the planet, we have chosen to prioritize refillable formats for our in-room hygiene products. This allows us to offer you a relaxing experience while minimizing plastic waste.

Our breakfast

Jams, chocolate, honey, spreads, maple syrup and olive oil are available on our buffet in glass formats for smooth service and without unnecessary packaging.

A juice extractor is available to our customers to ensure fresh juices daily.

Our fruits and vegetables are transported using returnable containers, to eliminate single-use packaging.



Our restaurant

As epicureans, our chefs are constantly reinventing themselves to offer our guests ever more delicious dishes. They therefore showcase organic and fair trade products whenever possible.

For them, cooking is a way to bring people together. Therefore, they are committed to offering an inclusive menu, with gluten-free, vegetarian, and vegan options.

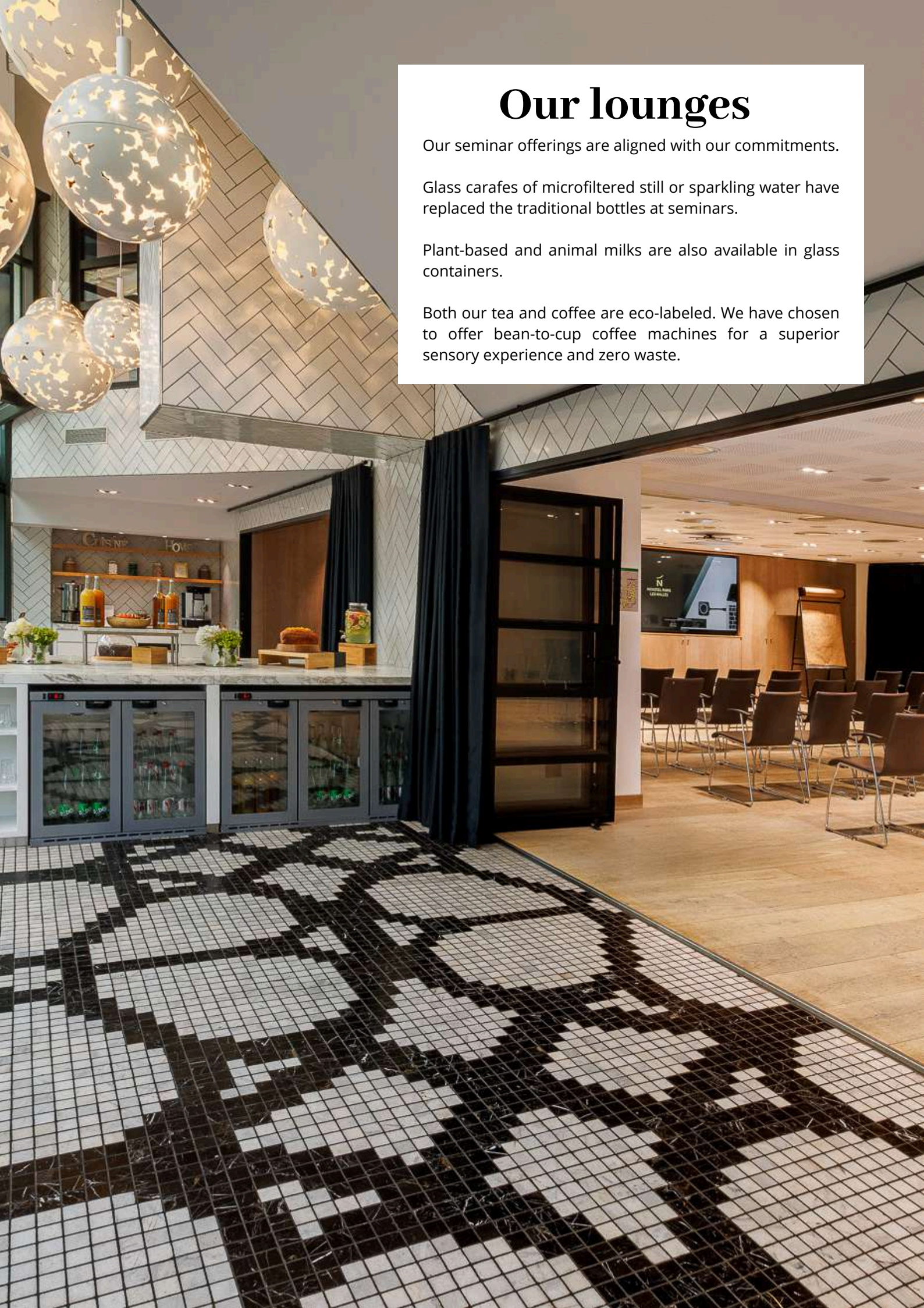




Our kitchens

In the kitchen, to reduce waste, we limit unnecessary packaging by working with bulk or large-packaged products whenever possible.

Our teams are aware of the issues surrounding food waste and the importance of sorting different types of waste. Therefore, we sort all types of waste, including biowaste, for processing in a methanization plant.



Our lounges

Our seminar offerings are aligned with our commitments.

Glass carafes of microfiltered still or sparkling water have replaced the traditional bottles at seminars.

Plant-based and animal milks are also available in glass containers.

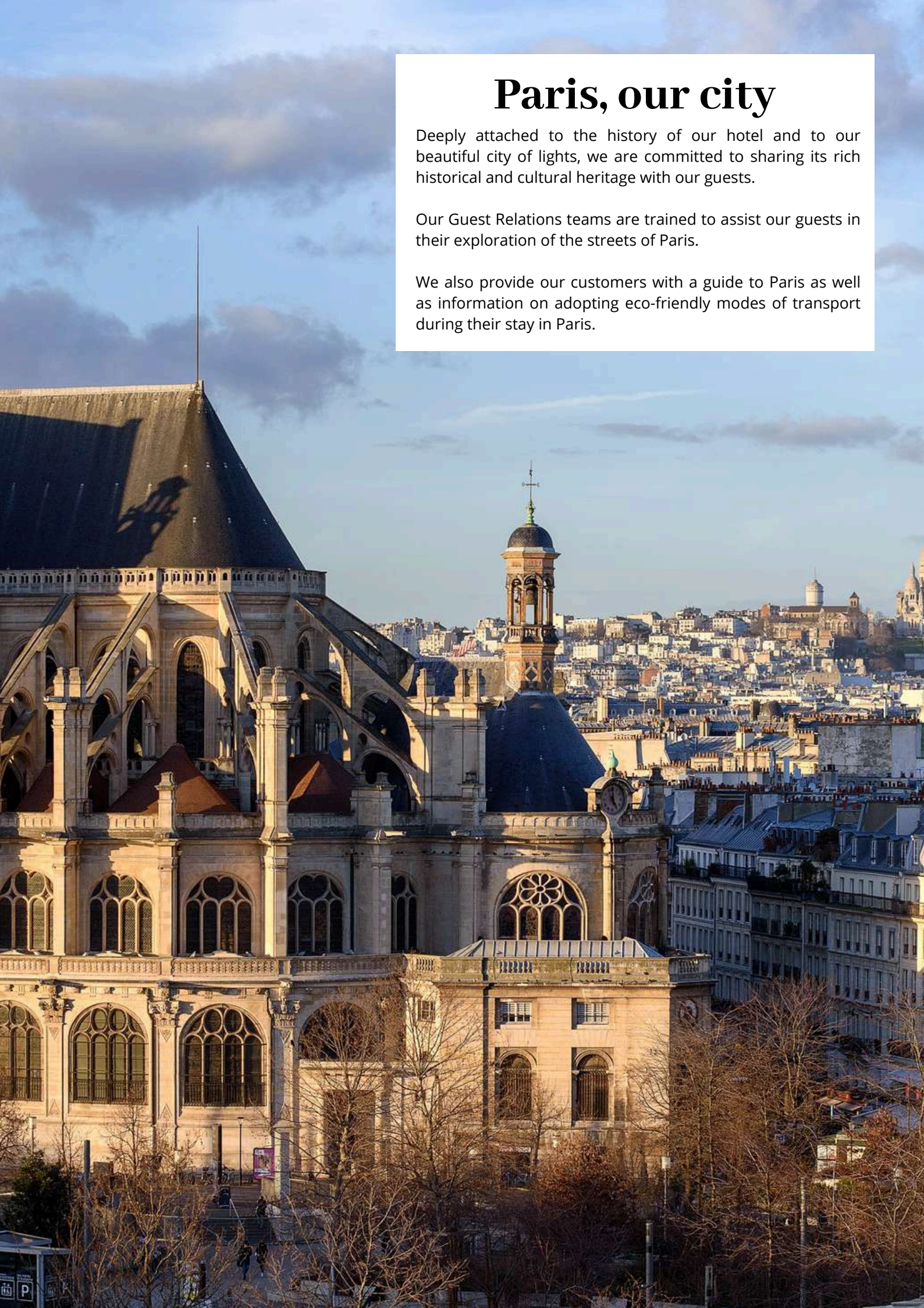
Both our tea and coffee are eco-labeled. We have chosen to offer bean-to-cup coffee machines for a superior sensory experience and zero waste.

Paris, our city

Deeply attached to the history of our hotel and to our beautiful city of lights, we are committed to sharing its rich historical and cultural heritage with our guests.

Our Guest Relations teams are trained to assist our guests in their exploration of the streets of Paris.

We also provide our customers with a guide to Paris as well as information on adopting eco-friendly modes of transport during their stay in Paris.



Our teams

A service-oriented profession driven by passion, people are at the heart of our daily work.

Each year, we are proud and happy to carry out community projects and to support causes that are particularly important to us.

Thus, for several years we have supported the Aïda association, which supports young people affected by cancer.



Our Green Team

Created in 2021, our Green Team embodies the investment of all our employees in sustainable development issues.

Composed of one member from each department, the Green Team mobilizes monthly to address various CSR topics: energy consumption, water consumption, waste reduction, well-being.





Improving every day

As part of our plan to reduce unsold food, we have been collaborating with Too Good To Go for many years.

In 2024, this allowed us to save 1,158 meals, securing us the place of the 3rd most committed hotel in France on the Too Good To Go app.

We have invested in an Orbisk connected device, which allows us to manage our food waste and realistically improve our daily waste management.

Our answers

Customer: "My shower is broken: can you send someone up?"

Ambassador**:** "Is the problem with your rain shower or your shower head?"

- **Rain shower:** Bringing up the technical aspects
- **Shower head:** The flow rate of our shower heads has been reduced as part of our CSR commitments; thanks to you, we are halving our water consumption !

Customer: "The water from my tap isn't flowing enough: can you send someone up?"

Ambassador: "The flow rate of our mixer taps has been reduced as part of our CSR commitments; thanks to you, we've halved our water consumption!"

Customer: "I find your breakfast selection isn't varied enough!"

Ambassador: "We are committed to prioritizing quality over quantity: our products are as local and seasonal as possible. To achieve this, we had to remove some of our products that no longer met our commitments."

Customer: "Do you have a toothbrush or a razor?"

Ambassador: "Toothbrushes, razors, sewing kits, shower caps, toilet paper, and tissues are available upon request at reception! We are running out of combs and shower caps, but they are no longer considered amenities. You will still find cotton pads and cotton swabs in your rooms."

Customer: "I'm here to pick up a Good To Go basket, where should I go?"

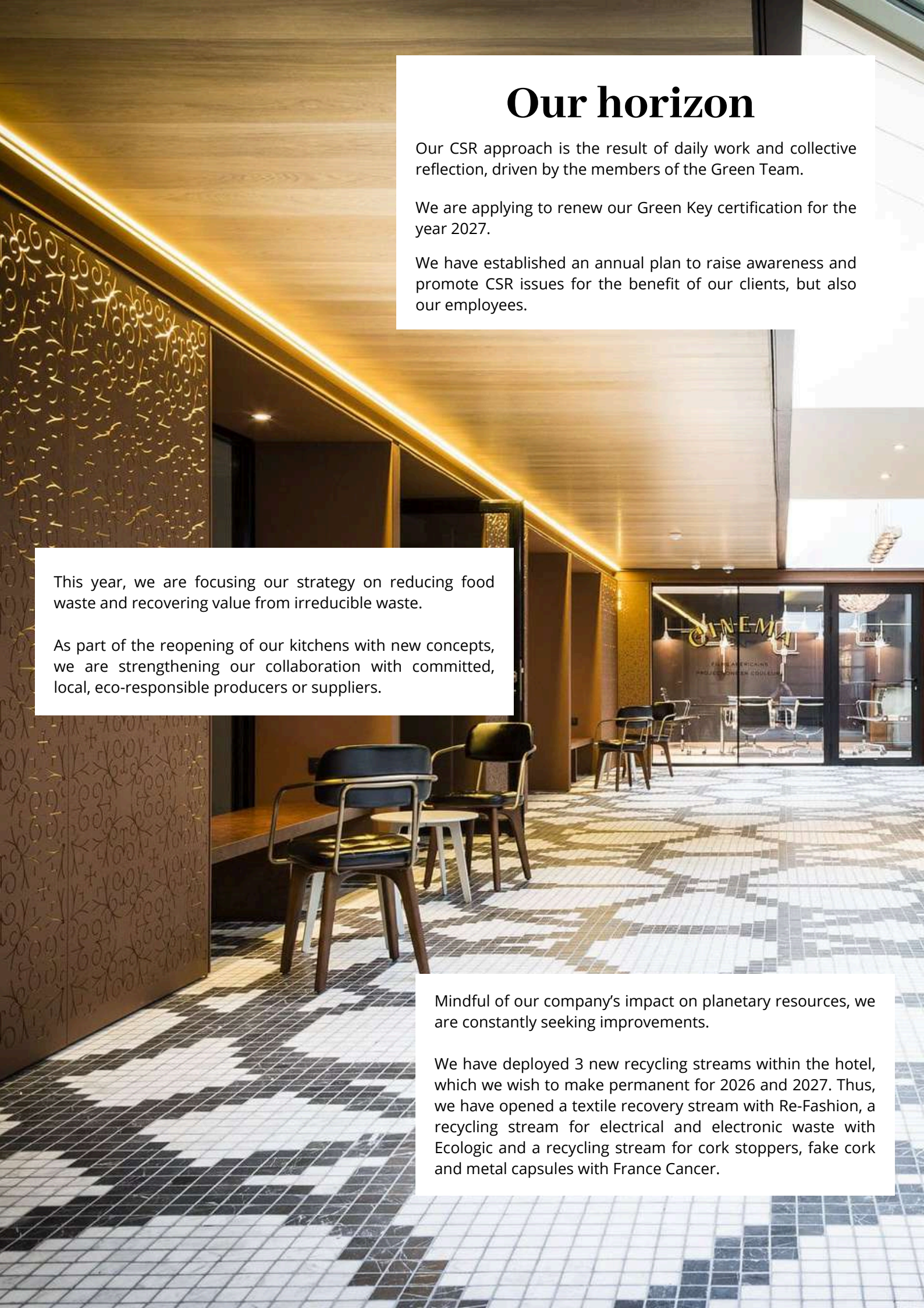
Ambassador : "To collect your basket, head to the bar; our colleagues will assist you."

Our horizon

Our CSR approach is the result of daily work and collective reflection, driven by the members of the Green Team.

We are applying to renew our Green Key certification for the year 2027.

We have established an annual plan to raise awareness and promote CSR issues for the benefit of our clients, but also our employees.



This year, we are focusing our strategy on reducing food waste and recovering value from irreducible waste.

As part of the reopening of our kitchens with new concepts, we are strengthening our collaboration with committed, local, eco-responsible producers or suppliers.

Mindful of our company's impact on planetary resources, we are constantly seeking improvements.

We have deployed 3 new recycling streams within the hotel, which we wish to make permanent for 2026 and 2027. Thus, we have opened a textile recovery stream with Re-Fashion, a recycling stream for electrical and electronic waste with Ecologic and a recycling stream for cork stoppers, fake cork and metal capsules with France Cancer.

PARIS LES HALLES

NOVOTEL PARIS LES HALLES

ENVIRONMENTAL & SOCIAL SUSTAINABILITY POLICY

Novotel Paris les Halles is committed to achieving best practice environmental and social sustainability and has partnered with EarthCheck, the world's leading Benchmarking and certification provider.

Novotel Paris les Halles is a 281 rooms 4 stars hotel located in the 1st district of Paris, next to "Le Marais". The hotel includes one internal garden, a breakfast area, a gym room, meeting facilities, a patio in addition to a series of food and beverages outlets open to the public, including a bar lounge, a pub and a restaurant. The surrounding "Quartier du Marais", Cathedral Saint Eustache or near Seine are world-heritage listed and are of significance to the local people.

At Novotel Paris les Halles, we recognize that the activities of our Hotel have the potential for negative impacts on the environment and community if not properly managed. As such, we have implemented an Environmental Management System that meets the requirements of the Earth Check Company Standard. Our Hotel as been assessed as meeting Bronze Benchmark requirements of the Earth Check Company Standards v 4.1.

Novotel Paris les Halles is committed to continual improvement measured by way of annual Benchmarking Assessments. The team strives towards minimizing our footprint on the environment by implementing sustainable initiatives aimed at improving the hotel's performance, reducing the use of Energy and Water and the production of waste.

Novotel Paris les Halles will comply with all relevant legislation and regulations, and aims to achieve international best practices. We have appointed our CSR Officer as the EarthCheck Coordinator, who has responsibility for improving the Hotel's sustainable performance.

Special consideration will be given to employing and empowering local employees, and wherever possible sustainable products and services will be sourced locally in accordance with Fair Trade principles and respect seasonality.

We encourage staff to present our commitment to environmental and social sustainability to all key stakeholders including guests, suppliers and contractors.

Ophélie Malherbe
General Manager
30/10/2026



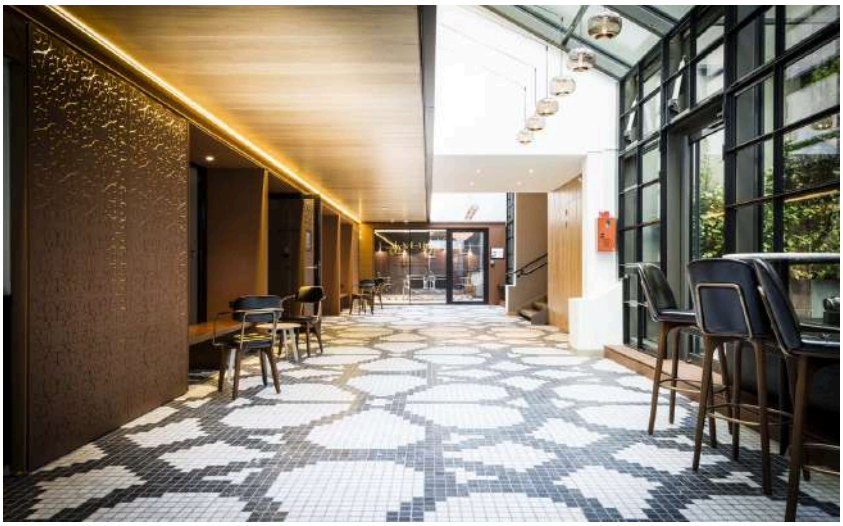
Note : this policy is a public document and will be reviewed annually, before the 31/12/2027













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